Master of Social Work Program
Practicum Education Manual

Academic Year 2025-2026



Department of Social Work

College of Health Sciences & Human

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I. DEPARTMENT OF SOCIAL WORK MISSION, GOALS AND CORE COMPETENCIES

Department of Social Work Mission

A. MSW Mission: The mission of the Department of Social Work at California State University Monterey Bay (CSUMB) is to:

Prepare advanced social work practitioners to meet the needs of multicultural, multilingual, and diverse populations, to be ethical leaders in community-based practice, and to advocate for social and economic justice. The MSW program also maintains a special focus on the community issues of the California Central Coast region.

The mission's key components are in concert with the <u>university founding vision statement and mission & strategic plan as</u> well as the <u>CSU mission</u>. Furthermore, the Department of Social Work will help expand CSUMB and the CSU missions to reach out to the historically underserved student populations.

B. Practicum Education and Council on Social Work Education (CSWE)

Practicum instruction in the MSW Program is fully integrated with the academic curriculum and provides students with opportunities to apply social work knowledge and skills in agency settings. Practicum education is the "signature pedagogy" on MSW education. The practicum (internship) sequence facilitates generalist and advanced practice competencies by integrating classroom and practicum experience. The MSW coursework supports the

integration of classroom and practicum experience. The MSW coursework supports the integration of theory and practice at both the generalist and advanced levels. Consistent with the MSW program's mission at CSUMB, students should be provided with learning opportunities to develop advanced knowledge and skills with multicultural, diverse populations. The nine core competencies that describe the knowledge, values, skills, and cognitive and affective process followed by behaviors are infused throughout the curriculum at both the generalist and advanced level.

C. MSW Program Core Competencies (CC)

The MSW program has adopted the following nine core competencies base on CSWE <u>Educational Policy Accreditation Standards (EPAS) and the stated needs of local agency professional:</u>

CC 1: Demonstrate Ethical & Professional Behavior

CC 2: Advance Human Rights and Social, Racial, Economic, and Environmental

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Justice

CC 3: Engage Anti-Racism, Diversity, Equity, and Inclusion (ADEI) in Practice

CC 4: Engage in Practice-Informed Research & Research-Informed Practice

CC 5: Engage in Policy Practice

CC 6: Engage with Individuals, Families, Groups, Organizations, & Communities

CC 7: Assess Individual Families, Groups, Organizations, & Communities CC 8:

Intervene with Individuals, Families, Groups, Organizations & Communities CC 9:

Evaluate Practice with Individuals, Families, Organizations & Communities

D. National Association of Social Workers (NASW) Code of Ethics

The NASW Code of Ethics includes the values, standards, and ethical principles of the social work profession, and as such, all students' participation in the MSW program must be familiar with and fully comply with the code. Agency Practicum Instructors (PI) and Task Supervisors (TS) are responsible for helping students to understand and apply the code in their everyday practice to protect and serve clients in the most ethical and professional manner.

II. OVERVIEW OF PRACTICUM EDUCATION IN THE MSW CURRICULUM

A. Introduction

For students in the three-year pathway, practicum education begins in the second year after the first-year courses have been completed and conclude in the third and final year of the program. For students in the two- year pathway, practicum education begins in the first (foundation) year of being in the program. The generalist experience is defined to include both direct and indirect services. Theories, methods, practice components, practicum experience, and practicum seminars form the core of practicum education.

Practicum I & II (SW 596 & 598) center on building a generalist foundation for practice through experience with individuals, families, groups, organizations, and communities and taken concurrently with SW 520 and SW 530, respectively.

SW 596 is the first course in the Generalist Practice (GP) sequence and emphasizes the development of professional identity and conduct, professional values and ethics, and skills of client engagement, resource referral, collaboration, and communication. *Co-requisite:* SW 520

SW 598 is the second course in the generalist practice sequence and provides Rev.

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additional depth of learning as students continue the internship experience established in SW596 and build on the skills of generalist practice, including client engagement, collaboration, and professional communication skills. SW598 emphasizes cultural humility, advocacy, and practice evaluation skills with individuals, families, and groups. *Co-requisite: SW 530*

Generalist Practice Core Competencies and Behaviors- The core competencies and behaviors in the first year align with the competencies in the generalist curriculum and focus on engagement, of the client beginning assessment and case planning, and working in a professional capacity with client systems in the individual, group, and organizational level. The following core competencies are emphasized in the GP year: Professional Identity and Conduct, Policy Practice, Collaborative Leadership, Social Work Practice and Professional Communication.

The Advance Practice (AP) practicum focuses on developing advanced knowledge and skills needed for specialized areas of practice. Advanced Practicum I&II (SW 696 & 698) introduces students to specialized social work practice with selected populations. These seminar courses are taken concurrently with *SW620 and SW630*

SW 696 is the first course of the Advanced Practicum sequence and will facilitate the integration of cross-cultural knowledge and skills in a specialized area of practice through more advanced and complex learning opportunities in the practicum. The course will emphasize prevention and intervention strategies to enhance client

SW 698 is the second course of the Advanced Practicum sequence and will facilitate the integration of cross-cultural knowledge and practice in a specialized area through more advanced and complex learning opportunities. The seminar will emphasize continued skill-building in prevention and intervention strategies to enhance client capacities and advanced skills in crisis intervention. *Co-requisite SW 630 Advanced Practice Core Competencies and Behaviors.* The core competencies and behaviors for advanced practicum practice builds on the generalist practice experience and exposes the student to specialized populations served in their selected concentration and clinical skills development.

Over the course of two years (four-semester sequence), practicum education is expected to provide social work practice experience with at-risk populations in the neighboring counties, including but not limited to:

- Direct practice interventions with individuals, families, and small groups with a special emphasis on the underserved and unserved populations of the region;
- Indirect practice interventions focusing on community, organizational, or institutional change;
- Exposure to a range of theoretical models and practice approaches;
- Focus on developing clinical expertise in engagement, assessment,

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diagnosis, planning and treatment, and intervention in a specialized area of practice; and

 Conducting Evidence-Based Practice (EBP) and practice-informed research

All of the above are to be practiced within an environment of appropriate professional values and ethics with sensitivity and integration of effective multicultural practices in response to the range of diversity in the region.

Practicum instruction occurs in selected and approved agencies and organizations located throughout the tri-county area, including both the public and nonprofit sectors. Practicum placement sites are approved based on the quality and stability of professional practice, commitment to addressing social issues, professional social work education, and the ability to support the MSW curriculum and the learning process for MSW students.

Agency Practicum Instructors employed or contracted by the agency and approved by the MSW Program is the student's supervisor on record. Practicum Instructors must have an MSW from an accredited program and two or more years post MSW work experience. Practicum Instructors work with the MSW student and MSW Faculty Liaisons to assign tasks and activities that help them meet the core competencies of Practicum Education. The student's assigned Faculty Practicum Liaison is responsible for the practicum seminar instruction and monitoring the student's progress in the practicum.

B. Integration with Academic Courses

i. *Practicum instruction* allows the students to engage in selected and organized activities, with or on behalf of clients, and apply the social work skills, knowledge, and values introduced in the classroom. These include knowledge about social welfare policies and programs, the dynamics of cross-cultural human behavior across the life span, social work research methods, and a broad range of social work practice theories addressing generalist and advanced clinical work with individuals, families, organizations, and communities.

The integration of practicum and coursework is the process of exchange and dialogue between the student, the agency Practicum Instructor, and the assigned Practicum Liaison (seminar instructor). Students are expected to share relevant course information with the Practicum Instructor, including but not limited to practice courses SW 520, 530, 620 & 630.

ii. *Practicum Seminars*: In addition, all MSW students are required to attend and participate in bi-monthly practicum seminars (SW 596, 598) and monthly practicum seminars (696 & 698) designed to support and integrate the student's practicum based learning.

Students must receive a grade of Credit for each practicum course before progressing to the next course in the practicum sequence. Seminar activities include class discussion and case presentations that reinforce and provide opportunities to apply professional ethics related to client confidentiality. All students are required to

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attend all in-person seminars and other scheduled training and events. The grading options for practicum seminars are Credit/No Credit and will be based on the student's performance in the practicum and practicum seminar participation.

- iii. Case Assignments: It is required that students receive a broad range of case assignments which will provide them with the opportunity to learn about diversity as it relates, but not limited to age, class, culture, disability and ability, ethnicity, gender identity, and expression, race, sexual orientation, and tribal sovereign status. Students in the Generalist Practice need both micro and macro practice experience with individuals, families, groups, organizations, and communities. During the Advanced Practice year, students are required to engage in clinical practicum experiences that support the development of advanced skills. Practicum Instructors should obtain a copy of the appropriate practicum course syllabi from the MSW student to clarify specific requirements. Students, Practicum Instructors and Task Supervisors should engage in frequent and open dialogue about case assignments to ensure the learning opportunities are balanced and challenging, but not overwhelming. In no situation should a student be required to carry the same caseload as an agency employee.
- iv. Purpose of the Practicum Learning Agreement (PLA) The student, in close consultation with the Practicum Instructor, completes the Practicum Learning Agreement (PLA)

within the first three weeks of their internship. The PLA articulates the specific practicum experience and activities to support the competencies of the required MSW observable behaviors. This agreement forms the basis for the formal assessment of the student's performance in the practicum. The Faculty Practicum Liaison will review and approve the PLA to ensure the identified activities and tasks are appropriate for the student and meet program requirements for each of the defined practice behaviors. The Core Competencies and the related observable behaviors are defined for the students in the PLA, the MSW Student Handbook and course syllabi. The PLA should be reviewed in weekly supervision and during the visit with the Faculty Practicum Liaison, which helps monitor progress and ensures that all learning requirements are being met. A template of the PLA and other practicum-related documents can be found on CalState S4, the web-based platform used to monitor practicum education related.

C. Practicum Program Roles and Structure

i. Role of Practicum Coordinator and Administration of Practicum Education Program:

CSWE requires the Practicum Education Coordinator (PEC) to be assigned to the MSW Program 100% time, with an appointment of no less than 50% time focused on the Practicum Education Program. The PEC is responsible for the practicum program's overall administration, including policy, training, and collaboration with the community. Faculty Practicum Liaisons participate in the Practicum Advisory Committee and work with the PEC in the administration of the program. The Practicum Advisory Committee meets once per semester to discuss program information related to practicum education, including training and events aimed at improving the overall effectiveness of the program.

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ii. Student-Faculty Practicum Liaison Relationships: Each student participating in the practicum will be assigned a Faculty Practicum Liaison (FPL) to support the practicum education experience. The FPL will also function as the Instructor of record for the required practicum seminars (SW 596, 598, 696 or 698). It is the program's goal to have the same FPL, if possible, for the student for the entire academic year. The FPL will facilitate the monthly seminar, review and approve the Practicum Learning Agreement, and complete a site visit each semester to meet with the PI, student and TS (when applicable) to assess the students' progress in the agency. During the site visits, FPL reviews the behaviors and discusses how they are addressed in the Learning Agreement. If there are gaps in opportunities, the FPL will work closely with the PI and student to develop appropriate activities to address these individual practice behaviors.

iii. Student-Practicum Instructor Relationship- The Council on Social Work Education requires that all MSW students in the practicum be supervised by a professional with an MSW degree and two or more years post MSW work experience. The MSW program upholds this requirement as the preferred model for quality supervision.

Agency Practicum Instructors (PI) who are employed or contracted by the agency

and approved by the MSW program are the student's supervisor of record.

Practicum Instructors must be in good standing with the agency in order to be approved by the MSW program. Students' tasks and activities are assigned by the PI to help meet their core competencies and should provide direct service experience with multicultural and diverse populations. Practicum Instructors and Task Supervisors are required to participate in the Practicum Education Orientation provided by the MSW program every August to help ensure a thorough understanding of the practicum program's processes and requirement

- iv. Role of Task Supervisor Task Supervisors (TS) who do not have an MSW degree may be assigned to the student in addition to the PI in situations where MSW level supervision is difficult to arrange. In such situations, the TS's role is to provide daily supervision and guidance to the student. The PI is still required to meet with the student weekly. Each student requires one hour of individual weekly supervision with the PI on record. Where available, students may also be a part of group supervision provided by the agency and maybe in conjunction with other graduate students and/or staff. Group supervision cannot be held instead of individual supervision.
- v. Qualifications for Practicum Instructors and Task Supervisors- All Practucum Instructors must have an MSW degree from a CSWE-accredited social work program and a minimum of two years post-MSW experience. The PI must be employed or contracted by an agency serving as a placement site and be available to students for support and guidance. All PI and TS must complete a Practicum Instructors Application, outlining their practice and supervision experience and

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upload a resume to the system in advance of the student's placement. They must be in good standing with the agency and must have the approval of agency administration to assume the role of supervisor for the MSW student interns

vi. Role of Agency Placement Coordinator- In situations where the agency is large and has many different divisions and or programs, or when the agency has student interns in multiple programs, the agency may designate a staff person to serve in the role of Agency Placement Coordinator. The role of the Agency Placement Coordinator is to streamline the process for student placement by identifying each year the specific programs and staff that are most appropriate for the MSW student placements. The program and services identified for student placement should provide the experience consistent with the MSW program, exposing them to diverse client populations. The coordinator will serve as the primary contact between the agency and the campus. Agency staff who desire to work with student interns will work directly with the agency coordinator to ensure all approvals are received before submitting information to the MSW program. The coordinator will also assist student interns with completing any agency requirements such as fingerprints or background checks and ensuring that interns have a thorough orientation and training for placement.

vii. Schedule of Hours and Days for Practicum Placement ~ The sequence consists of a total of twelve(12) units of practicum divided into two years of study. Students are required to complete a minimum of 480 hours of practicum for each of the two years in the practicum sequence for a total of 960 practicum hours (minimum). Students are required to complete 16 hours of practicum placement each week of the 15 weeks semester and must be able to commit to eight consecutive hours for each of the two days in placement. The specific days and times of the placement will be negotiated between the agency and student and will depend, in part, upon the needs of the agency and the learning opportunities available for students on particular days of the week. Please note that internship hours are generally during regular agency business operating hours, which is Monday-Friday for most agencies. 8:00am-5:00pm. Students must have access to supervision at all times when completing internship hours.

viii. Attendance Policy Students will attend the practicum placement every week of the semester, according to the Practicum Education Program calendar. Students will contact the agency PI and/or TS immediately (and in advance) if unable to attend the placement for any compelling reason, including personal/family illness or emergency. The student will need to make immediate arrangements with the PI/TS to make up the missed time to meet the MSW program requirements of completion of a minimum of 240 hours by the end of the semester. The agency will contact the assigned Faculty Practicum Liaison if the student is absent more than one consecutive week during the semester. Students will only be eligible for an Incomplete grade if they are performing at a satisfactory level in the agency and have completed a minimum of 75% of the hours and practicum seminar requirements at the end of the semester. In all cases, the student must clear the

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Incomplete grade and complete all practicum requirements before progressing to the next practicum sequence course. Failure to clear the Incomplete as described above will result in the student needing to withdraw from classes and start again in the following academic year.

ix. Winter Intersession, School Holidays and Weekend Hours- Arrangements covering the Spring and Fall break as well as Winter Intersession (between the end of the Fall semester and the beginning of the Spring semester) shall be determined by the Practicum Instructor, the MSW student and the Faculty Practicum Liaison. The student's professional responsibilities for client services are paramount in determining the student's time in the agency during the Winter Intersession. If it is determined that, based on the agency's need, the student is required to continue the internship during the Fall, Spring, or Winter Intersession break, such arrangements must be discussed before the start of the internship. Students placed in an Employer-Based Internship (EBI) may be required to return to their position on a full-time basis during the intercession. The specific arrangements for all expected continuation of the internship during university breaks should be recorded in the Practicum Learning Agreement for clarity.

- A. Student selection of Practicum Placement- Students have access to approved practicum sites through CalState S4 and can begin researching desired practicums at any time; most importantly prior to the Practicum Fair in Feburary. Students are expected to become familiar with the agencies prior to the practicum fair to help them select an appropriate practicum placement site. Students should identify agencies and programs of interest with their academic and career goals that broaden their experience with multicultural populations. Most programs can only accommodate a few students each year, so the placement process is competitive. The February Practicum Fairs provide an opportunity for students to meet with agency representatives to learn about available internships.
 - i. Timeline and Submission of Forms Students will begin the practicum placement process by submitting a completed Practicum Application and an updated professional resume in the Fall before the first year of placement. The Practicum Application will identify the student's prior experience and preferences for settings and populations. The Practicum Application and resume will be reviewed by the Practicum Advisory Committee and/or Practicum Coordinator, and the student will be instructed to contact the most appropriate sites that are available based on the information in the Practicum Application. Students are responsible for scheduling their own interviews with the designated agencies.
 - **ii.** *Referral Process* The CSUMB MSW program uses a student-driven referral process to support practicum placement. Students are asked to identify two agencies they are interested in and are responsible for initiating contact to request an interview. While this is not a formal matching process, the program supports students in selecting agencies that align with their professional interests and learning goals. Each practicum

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referral takes into account multiple factors, including prior experience, future career goals, areas of interest, geographic location, agency capacity, and any special circumstances or needs. Students may only be placed at agencies that have been vetted and approved by the MSW program. Although the practicum experience will vary depending on agency structure and services, all placements must meet the CSUMB MSW program's educational standards and expectations. The Practicum Education Coordinator oversees the referral and placement process, serves as the liaison with community agencies, and reports directly to the Chair of the MSW Department.

iii. Required Interviews to Secure Practicum Placement: Following the Practicum Fair, students are responsible for contacting the two agencies they identified to request and schedule interviews. Students should reach out as soon as possible, as interview opportunities may be limited and competitive. To prepare, students should bring an updated resume and develop a list of questions to ask during the interview that reflect their interests, goals, and understanding of the agency's work. After the interview, the agency will complete and submit an Agency Interview Response Form to the MSW Practicum Education Coordinator indicating their decision. Students who are selected

for placement must confirm their acceptance by signing and returning the appropriate form to the Practicum Education Coordinator.

- ***If a student is not selected by an agency after their initial interviews, they will work directly with the Practicum Education Coordinator to identify and arrange a second round of interviews with other approved agencies.***
- B. Employer-Based Placement Agreement: Studnets may initiate an Employer-Based Placement Agreement with the MSW program if there is a viable interest and capability to provide the current employee with a sound, educationally-based practicum experience that is different their employment and is in line with CSWE accreditation standards. The agency must be a human service agency or organization in good standing in the community with the ability to provide a graduate-level experience for MSW student interns. The advantage for the student is continued financial compensation while completing the degree requirements. The advantage for the agency is the continued professional development of the employee in order to strengthen and retain the agency workforce. Students wishing to pursue this option must complete an Employer Base Placement Agreement that is submitted to the Practicum Advisory Committee & Practicum Coordinator for approval. The agreement outlines potential conflicts of interest, separation of employee supervision and internship supervision, and how this internship can provide a new and appropriate learning experience for the student. These agreements must be negotiated well in advance of each academic year's placement process and approved by the MSW program.
 - i. Use of Employment as Practicum Placement Site Students may petition the MSW Practicum Education Committee to consider their worksite as a possible practicum placement by submitting an Employer Base Placement Agreement form to the Practicum Advisory Committee. The work site must be a human services agency or

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organization in good standing in the community providing direct services. The proposal must clarify how the student's employment duties and practicum activities are distinctly different to ensure new and challenging experiences for the intern. In addition, the learning opportunities must align with the MSW practice behaviors, and practicum supervision must be provided by an MSW level professional who is not their current supervisor. The proposal must also provide a schedule that adheres to the practicum calendar with the student completing 16 hours per week in the internship each semester and only during the academic year of August through mid-May. Students are not allowed to accelerate the accumulation of hours nor count any employment hours towards the required 960 practicum hours. Practicum hours must be scheduled at a minimum of 4 hours at a time; however, 8-hour time blocks are preferred to provide the best educational experience.

The Practicum Advisory Committee will review all proposals on a case-by-case following CSWE accreditation standards to approve agencies and organizations as official MSW Program internship sites. The Practicum Coordinator will sign off approved proposals. In addition to the proposal, the agency will enter into an Employer Based Placement Agreement regarding the placement of the specific student. The Practicum Education Coordinator will provide written notification to the student in all cases where a proposal is not approved. **Students should have**

an alternate plan developed to complete practicum hours in the event the proposal is not approved.

- **ii.** *Policy Regarding Use of Same Agency for GP and AP Practicum* Most MSW students will complete the two required years of practicum in two separate agencies in order to broaden their skill set and exposure to varied agencies, populations, and settings. However, students may petition to remain in the same agency by submitting a complete proposal in advance if the organization can offer a completely new and different experience for the student that would also meet the requirements of the practicum core competencies and practice behaviors for generalist and advanced practice. Students in the AP practicum who already have experience in the agency as an employee may seek experiences that involve policy, planning, and administration to broaden their knowledge and skills beyond direct practice service.
- *iii.* Replacement Protocol A change in practicum placement will not be permitted after it is initially approved, and the student has started his/her/they placement. The only exception to this policy involves situations in which there are serious infractions that cannot be resolved; the student or the agency may initiate the request for change of placement. It is very difficult to develop an adequate learning experience for a student in a new placement in mid-semester or mid-year. If no appropriate placement can be located, the student may be required to repeat or continue the practicum placement experience in the following academic year and delay their graduation date. However, every effort will be made to support the student in a successful transition to a new site.

Requests for changes of placement must involve active participation and approval Rev. 07/2025

of the Faculty Practicum Liaison and Practicum Education Coordinator. In each case, the student is responsible for completing the agency's termination process, including termination contacts with all assigned clients. The original Practicum Instructor is also expected to submit a summary (student learning agreement evaluation) of the student's practicum experience to date, which is shared with the student and becomes part of the school record. In general, placement changes will only be considered at the end of the first semester of the placement.

IV. AGENCY REQUIREMENTS

- **A. Site Approval Process:** Agencies and organizations providing social and behavioral health services may apply to become an approved placement site by completing the required:
 - ✓ Agency Profile
 - ✓ University-Agency Agreement for Placement UAAP
 - ✓ Practicum Instructor Profile for each potential Practicum Instructor
 - ✓ Task Supervisor Profile (when applicable)
 - ✔ Participate in a site visit with an assigned MSW program faculty or Practicum Coordinator.

After completing the site visit, the Practicum Coordinator will determine whether

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the agency and Practicum Instructor can provide appropriate learning experiences that align to the MSW Generalist and/or advanced practice behaviors. Agencies approved are then required to have their Practicum Instructors and Task Supervisors (when applicable) attend the Practicum Education Orientation that is offered each Fall. Practicum Instructors and Task Supervisors must be in good standing with the agency, demonstrate a desire to teach MSW students, and be available to provide the necessary support and instruction for a successful practicum experience.

B. Supervision Requirements. Students are required to have one hour of practicum instruction with the Practicum Instructor of record. The Practicum Instructor must hold an MSW from a CSWE accredited school and have worked two or more years post masters. Task Supervisors need not have an MSW degree but must have expertise in the specific area of practice and be approved as a secondary supervisor by the Practicum Instructor assigned to the student and also agency administration. Task Supervisors supplement the education of the MSW students by providing additional time, support, and training. Group supervision may also be provided by the agency and maybe in conjunction with other graduate students and/or staff members.

Group supervision may not be done instead of individual supervision. CSUMB does not place MSW students in a practicum agency without a qualified MSW Practicum Instructor.

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- C. Training and Orientation for Practicum Instructors and Task Supervisors- All Practicum Instructors and Task Supervisors are required to attend and complete Practicum Education Program orientation provided each Fall in advance of student placements. The orientation provides helpful information about the practicum program process and requirements. More specifically, the orientation identifies the MSW program's mission and goals, the core competencies, and how the practicum experience helps develop the desired practice behaviors and skills for beginning practitioners. The orientation will be held on campus or virtual and may also be offered in the community at agency sites, depending on demand and resources. It is also the agency PI and TS's responsibility to be familiar with the policies of the Practicum Education Program to support and guide the student. Additional training may also be available to Practicum Instructors through the campus and the MSW program. Orientation will include safety policies and procedures for the student and clarify the back-up supervisor for the student in the event the assigned PI becomes unavailable.
- **D. Continuing Education Credits for Practicum Instructors** Practicum Instructors with the clinical license (LCSW or MFT) may be able to receive CEUs through the Department of Social Work for the completion of the Practicum Instructor Orientation or other available training.

- E. Collaborative Practicum Placement Model Sometimes, an agency may not have the resources to provide all the student's necessary learning experiences. In such cases, two or more agencies may collaborate by a mutual plan to provide an expanded experience. Students may be rotated or assigned concurrently in two or more such services; however, the student is placed primarily in one agency/program, which has the overall responsibility for practicum instruction and evaluation of the student. The Practicum Instructor at the primary agency assumes responsibility for approving the secondary learning experience and Task Supervisor (where available) and reporting to the MSW program. Collaborative practicum placement may also be arranged for students in a specialized field of practice not supported by the primary concentrations of Behavioral Health and Children, Youth and Families. These specialized areas may include placements in settings that serve aging and older adult populations, veterans, schools, justice-involved youths, school sites, and community-based organizations.
- **F. Professional Behavior and Appearance** Practicum attire and grooming standards should complement an environment that reflects an efficient, professional, orderly business. It may be acceptable to wear casual, comfortable clothes, as long as the appearance is professional.

However, appropriate attire should also be discussed with the Practicum Instructor. Extreme clothing styles, hairstyles, or make-up that are distracting and do not conform to an acceptable dress code should be avoided. Students should dress in accordance with the requirements of the position, including any health and safety requirements. Each intern and his/her/they Practicum Instructor has the responsibility to reach an understanding of what is

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appropriate for the office, client home visits, court and other off-site business-related environments.

Smoking Policy In accordance with California State law, and for health and safety considerations, interns are prohibited from smoking in the internship setting. If interns wish to smoke, they may do so on designated breaks in designated smoking areas or off premises, and not in view of clients.

Drug and Alcohol Policy in the Practicum The practicum education program has a zero-tolerance policy for drug and alcohol use by students in the practicum. To promote this goal, all interns are required to report to their internship mentally and physically able to perform their job responsibly and professionally. While on agency internship premises and while conducting business-related activities off-premises, no intern may use, possess, distribute, sell or be under the influence of alcohol or engage in the unlawful manufacture, distribution, dispensation, possession, or use of illegal drugs. Violations of this policy may lead to corrective action, including immediate termination from the internship and possibly from the MSW program. The legal use of prescribed drugs is permitted on the job only if it does not impair interns' ability to perform the internship's essential functions effectively and in a safe manner that does not endanger the other individuals in the workplace. Sexual Harassment

Procedures- Personal and/or Sexual Harassment: The MSW program at CSUMB is committed to providing all students in the internship setting a positive experience, free from any form of harassment. To this end, CSUMB and the MSW Program maintain a strict policy prohibiting personal and /or sexual harassment based on race, ethnicity, color, national origin, religion, sex, domestic partner status, sexual orientation, gender identity, gender expression, marital status, physical or mental disability, age, veteran status or any other characteristic protected by applicable law. No student or agency is expected to tolerate any conduct prohibited by this policy from anyone while in the internship setting.

G. Sexual Harassment Procedure-Personal and/or Sexual Harassment-The MSW program at CSUMB is committed to providing all students in the internship setting a positive experience, free from any form of harassment. To this end, CSUMB and the MSW Program maintain a strict policy prohibiting personal and /or sexual harassment based on race, ethnicity, color, national origin, religion, sex, domestic partner status, marital status, sexual orientation, gender identity, gender expression, physical or mental disability, age, veteran status or any other characteristic protected by applicable laws. No student or agency is expected to tolerate any conduct prohibited by this policy from anyone while in the internship setting. For more information, please consult or Title IX Discrimination Harassment and Retaliation Department

Students and agency supervisors are encouraged to report to the Practicum Instructor and Faculty Practicum Liaison any situations that may be defined as harassment, including but not limited to:

Unwanted sexual advances

Offering or implying employment benefits in exchange for sexualfavors

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Making or threatening retaliation after a negative response to sexualadvances Visual conduct such as leering, making sexual gestures, displaying sexually suggestive objects or pictures, cartoons, calendars, or posters

Verbal conduct such as making or using derogatory comments, epithets, slurs, sexually explicit jokes, comments about an employee's body ordress

Written communications of a sexual nature distributed in hard copy or via a computer network

Verbal sexual advances or propositions

Verbal abuse of a sexual nature, graphic verbal commentary about an individual's body, sexually degrading words to describe an individual, suggestive or obscene letters, notes or invitations

Physical conduct such as touching, assault, impeding or blocking movements Retaliation for making harassment reports or threatening to report harassment

Sexual harassment can occur between employees with shared gender identity, gender expression, or assigned sex at birth. It is unlawful to sexually harass anyone regardless of gender identity, gender expression, sex assigned sex at birth, and sexual or romantic orientation

Other Types of Harassment Such prohibited harassment includes but is not limited to the following examples of offensive conduct:

Verbal conduct such as threats, epithets, derogatory comments or slurs Visual conduct such as derogatory posters, photographs, cartoons, drawing or gestures

Written communication containing statements that may be offensive to individuals in a particular protected group, such as racial or ethnic stereotypes or caricatures

Physical conduct such as assault, unwanted touching or blocking normal movement

Retaliation for making or threatening to make harassment reports to MSW program administration at CSUMB, or for participating in an investigation into harassment allegations.

<u>Complaint Procedure</u>— Any student who believes he/she/they have been subjected to harassment prohibited by this policy should immediately tell the harasser to stop his/her/their unwanted behavior and immediately report that behavior, preferably in writing, to the his/her/their Practicum Instructor and Faculty Practicum Liaison. Conversely, any agency Practicum Instructor or Task Supervisor who is aware of harassment by the student in the agency setting should also immediately notify the student of the concern and contact the MSW Faculty Practicum Liaison.

V. SAFETY IN THE PRACTICUM

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- A. Expectations of Students and Agency Specific Policies: It is expected that all MSW students be familiar with, and abide by, the specific policies and procedures of the agency in which he/she/they are placed. All students will be provided an orientation to the agency, through which agency-specific policies are addressed including safety. It is also expected that the student abide by the professional code of conduct for social workers, the NASW Code of Ethics. It is also strongly recommended that each site develop a fact sheet that clarifies details about the specifics of the agency, including special requirements such as fingerprints, background checks, bilingual capability, and mileage reimbursement policy.
- **B. Guidelines for Orientation to the Agency:** The MSW program at CSUMB promotes each student's safety engaged in the internship experience through education and awareness. All students must be provided a thorough orientation by the agency/internship at the beginning of the placement experience to ensure the student is familiar with all agency policy and procedures, including the agency's safety policies. This orientation experience will be provided within the first 14 days and documented

by the agency by completing the Practicum Orientation Checklist (CalState S4) signed by the Practicum Instructor, student, and Faculty Practicum Liaison. In addition, the employee handbook of the agency should be provided to and discussed with the student to ensure understanding.

The orientation on safety procedures by the agency should include the following: Protocol for home and community visits (including preparation for a visit, knowing the neighbor, safety during the visit, and emergency procedures)

Building safety, after-hours policy

Use of agency transportation/cars and transport of clients
Guidelines for the use of cell phones and computers in the internship (both personal and professional)

Earthquake, fire and other natural disasters

Agitated and/or unstable clients

Any other agency-specific safety policy or procedure

- C. Ethical Practice and Confidentiality: Students shall maintain client confidentiality during the practicum education experience to adhere to the NASW Code of Ethics's professional conduct. Students are encouraged to share general information in practicum seminars for educational purposes, but under no circumstances should the name or other identifying information of a client be revealed. Students also need to be familiar with and adhere to their agency's specific policies regarding sharing information.
- **D. Reporting Mandates:** Students are expected to become familiar with the legal mandates and professional responsibilities for reporting suspected child abuse and

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neglect, elder abuse and neglect, and danger to self or others and to make such reports as the law requires. Students should always notify their Practicum Instructors of such situations and obtain immediate consultation whenever possible. Failure to take appropriate action may result in questionable professional conduct that may affect the practicum's final grade.

E. Professional Liability Insurance & Risk Management- All students in the internship are covered by under Student Professional Liability Insurance (SLIP) provided through the CSU system. Covered students are enrolled while completing an internship and registered/enrolled in a course that requires the internship experience, including academic breaks during the policy period. Enrolled students also include a student who was assigned an Incomplete, but remains registered for that course until the Incomplete objectives are met, but for no more than one (1) year from the granting of the Incomplete. Agencies requiring students to carry insurance other than the school's SLIP must inform the student prior to the start of the internship. Doing so enables the student to make an informed decision about whether or not they are

willing or able to purchase the additional insurance. Students must be familiar with and adhere to all agency policies while participating in the internship experience. In addition, students in an Employer Based Placement are also covered for liability through the agency. Please note that students remaining in the agency beyond the time required for the degree are not covered for the extra hours by SLIP

Background Checks, Drug Testing, Fingerprinting and TB Tests

CSUMB, Department of Social Work does not require background checks, drug testing, Fingerprints or TB tests. However, there are practicum placement agencies requiring social work students to provide a security clearance, background checks, and or other additional information to be placed in their sites. In order to complete the requirement for an MSW degree, students must successfully complete the practicum placement. It is the student's responsibility to follow up with the agency to obtain the information and clearance needed to satisfy the specific placement requirement. Any fees and additional tests are also the student's responsibility. Noncompliance with specific agency's requirements or not passing the clearance and test may limit placement and may delay advancing in the MSW program, thereby delaying graduation. If this is the situation, the MSW Practicum Coordinator will make every attempt to place the student at an alternative agency. The program cannot guarantee the availability of placement agencies or the student's acceptance into those agencies.

Furthermore, the student may not be able to earn the MSW at CSUMB. Any results from clearances or additional testing by the agencies are not required by CSUMB, only confirming the student's acceptance for placement. It is recommended that students work closely with the Practicum Coordinator to make this process as smooth and timely as possible.

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The following, though not exhaustive, are the areas of inquiry that may be covered in a background check:

A sex offender database search;

A seven-year review of a student's criminal court history, including arrest records and records of misdemeanor and felony convictions

Address verification;

Two name verifications (e.g., current legal name and one other name[AKA]); Three county check of records;

A search of the Department of Health and Human Services Office of the inspector General database of excluded persons

Social Security number verification

Division of Motor Vehicle record or abstract.

F. Transportation Use of Personal and Agency Vehicles: It is expected that all students will have reliable and consistent transportation to and from their practicum placement site. Most agencies will also require the student to use personal transportation during the practicum placement day to travel to alternate sites for client contact, training, or other events. This practice requires that students have a valid California driver's license and automobile insurance. Some agencies may have a carpool where students may access transportation during the practicum placement experience. In these situations, it will be the agency's responsibility to clear and approve the student for driving as a student intern and provide training for the student on driver safety.

According to university policy, under no circumstances shall a student intern transport a client in his or her personal car.

- G. Procedures for Incident/Injuries at the site: All occurrences of injury or incident of sexual harassment occurring in the practicum placement must be reported immediately to the PI and TS assigned to the student. In situations where the PI and TS are not available, the student should report any incident to a program manager or other supervisor at the site. Students requiring basic medical care may obtain care at the campus Health Center located in Building 80 on the CSUMB campus. Students with more serious injuries will need to seek treatment at the hospital or their own physician's office. Students are reminded to complete all required agency documentation regarding the incident.
- H. Prohibition of Weapons/Dangerous Objects: Weapons of any type are prohibited in the internship experience, and students must leave all such objects at home. Examples of weapons include pocket knives, box cutters, or any other sharp object with the potential to cause injury. Questions about this policy should be directed immediately to the agency Practicum Instructor.

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VI. EVALUATION OF PRACTICUM OUTCOMES

A. Purpose of Evaluation: The purpose of the evaluation is to provide early and ongoing feedback to students on their performance to continue improving knowledge and skills for professional and ethical social work practice. FI and TS play a critical role in this process, and as such, are required to meet with the student often to provide adequate opportunities for discussion and feedback.

Evaluation Process: The student receives a grade of Credit/No Credit for practicum performance rather than a letter grade. The Practicum Instructor will complete a mid-year progress evaluation (student learning agreement) of the student at the end

of each semester based on their performance in the practicum and progress on stated core practice behaviors reflective of the core competencies. Students should participate in the assessment process by completing Student Self Evaluation in CalState S4. The Practicum Instructor recommends the grade, but MSW faculty (practicum seminar instructor) is the official Instructor of record for the practicum to assign the final grade. To receive a grade of Credit, the students must demonstrate professional conduct in the practicum, complete at least the minimum number of required practicum hours, and meet all requirements of the practicum seminar course. The grade of Incomplete may only be considered when the student has met at least 75% of the course requirements by the end of the semester but needs additional time to complete the work due to exceptional circumstances.

- **B. Problem Identification** Students are expected to adhere to professional conduct at all times in the practicum and demonstrate the ability to meet the intern position requirements. Concerns about student performances, ex, failure to carry out assigned tasks and activities, inappropriate behavior in the agency, failure to meet client needs, poor attendance, and failure to demonstrate social work practice skill expected at various practice points require active participation and immediate attention. Concerns should be discussed early with the student and assigned Faculty Practicum Liaison, and a written plan must be developed to address the concerns. Students must be allowed to address the issues and correct any performance issues in a reasonable timeframe. Only unethical and egregious behavior on the part of the student can result in immediate termination.
- C. Procedures To Address Performance Issues in the Practicum- It is encouraged that the Practicum Instructor and Task Supervisor contact the Faculty Practicum Liaison as early as possible to share helpful information and identify the next steps in problem resolution. Students may be eligible for a grade of Incomplete in order to extend the practicum experience with a goal of improving performance in order to meet the expected competency level. This is only an option when the agency Practicum Instructor and Faculty Practicum Liaison both believe there is a good

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chance the student can improve his/her/their performance in the practicum to an acceptable level in the specified timeframe. The student and the Instructor of the practicum seminar (faculty practicum liaison) course must complete a written contract/agreement that clarifies the specific tasks that need completion and improvement as well as the timeframe. **Students must clear the Incomplete grade before proceeding to the next practicum course in the sequence.**

In situations where extended time in the practicum is not expected to result in improved competence in the Practicum, the student may be suspended from the practicum experience for the academic year and will not receive credit for the practicum. In this instance, the student will be required to enroll again the following academic year in both the practicum and practice sequences.

Level I

-Student and Practicum Instructor Conference

The Practicum Instructor and MSW student discussed specific issues of concern in a meeting and corrective action steps are identified. This discussion must happen within the regular semester time frame (not after). The Faculty Practicum Liaison may also participate in the meeting. A written agreement with specific tasks and timelines is then prepared with copies for all parties. A reassessment of the student's progress on the plan will be completed and discussed in a subsequent meeting. Issues not satisfactorily resolved at the time of the reassessment will result in proceeding to Level II.

Level II

A three-way conference is held with the student, Practicum Instructor and Faculty Practicum Liaison. The Faculty Practicum Liaison will review all available student work related to the practicum in advance of the meeting. The meeting will review identified problems, prior efforts at remediation, and obstacles to resolution. Following the conference, a formal interim written contract is developed that identifies the specific tasks and activities that must be addressed by the student, specifies a time frame for remediation (generally 2-3 weeks) and the consequences of not meeting the requirements. All parties will meet again at the end of the remediation timeframe. Students who have not been able to meet the formal contract requirements may not receive a passing grade for the practicum and shall either re-enroll in practice and practicum courses the next academic year or be terminated from the program (if this is the second failed placement).

Performance Enhancement Contracts: Issues of professional competence may also Rev.

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arise in the practicum seminar sequence. When this is the case, students may be eligible for a grade of Incomplete to extend the practicum experience to improve performance to meet the expected competency level. This is only an option when the agency Practicum Instructor and Faculty Practicum Liaison both believe there is a good chance the student can improve his/her performance in the practicum to an acceptable level in the specified timeframe. The student and the Instructor of the practicum seminar course must complete a written contract/agreement that clarifies the specific tasks that need completion and improvement and the timeframe. Students must clear the Incomplete grade before proceeding to the next practicum course in the sequence.

D. Termination of Practicum Placement: In situations where extended time in the practicum is not expected to result in improved competence in the field, the student may be suspended from the practicum experience for the academic year and will not receive credit for the practicum. In this instance, the student

will be required to enroll again the following academic year in both practicum and practice sequences.

Students who cannot be successful in the practicum due to professional competence issues may be terminated from the CSUMB MSW program after a second failed placement.

E. Interruption of Practicum Sequence: There may be other situations that interrupt the practicum sequence's timely progression. These may include documented medical conditions or hardship for the student, family member, or another unforeseen situation that disrupts the student's progress in the program. When this occurs, it is likely the student will need to re-enroll in the practicum seminar and GP courses with a new practicum placement in the following academic year which will cause a delay in graduation. The student may proceed with other courses, but cannot advance to the AP year of the practicum sequence (SW 696 and SW 698) until successful completion of SW 596 and 598 has been achieved.

Procedures addressing performance in Practicum and standing in the MSW Program The procedures for addressing performance issues in Practicum with the possibility of dismissal from the MSW program should call for a meeting including the students, student advisor, practicum instructor, faculty practicum liaison, agency representative, Practicum Coordinator and Department Chair. If there is no resolution during this meeting, a referral to the Professional Standards Committee (PSC) needs to be done.

The Chair of the PSC will request a committee meeting including the Practicum Coordinator following the process. Any member of the faculty, the Practicum Instructor, the Practicum Coordinator, or a student may initiate the practicum termination process by communicating her/his/they concerns to the student's advisor who will then confer with the student to inform her/his/them of concerns regarding practicum performance, obtain the student's perspective, clarify any

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information, and determine if the student might wish to withdraw. The faculty advisor in collaboration with the Practicum Coordinator shall prepare a written report that is presented to the student and the Department Chair. The student advisor in collaboration with the Practicum Coordinator will work with the student to modify the student's ILP.

VII. PRACTICUM POLICIES

A. Academic Policies and Procedures: Students are required to read and be familiar with all academic policies and procedures in the Student Handbook. The Student Handbook can be found on the program website. Students who receive failing grades in courses taken simultaneously with the practicum may need to delay further practicum instruction and re-enroll in the practicum the following year when the required courses are resumed or repeated.

Fitness for the Profession Policy: The MSW degree is not awarded solely on the basis of credits earned but also requires evidence of competence in theory and practice, and that the student is fit for the profession. The student may be subject to immediate disqualification from the program if he/she is not able to demonstrate "fitness" for the profession of social work (CSU Executive Orders 1037 & 1028, 2009). Specific cases involving issues of fitness will be reviewed by the MSW program administration in order to identify the appropriate outcome. If the MSW student is disqualified, he/she/they will be notified by the Department Chair and have the right to petition for reinstatement following CSU policy.

- **B. Mandated Reporting:** It is the agency's responsibility to ensure that student interns are provided with adequate training regarding legal issues and policies consistent with the practice setting. Students must follow the NASW Code of Ethics and meet legal responsibilities at all times.
- C. Practicum Grading Policy: All practicum courses (SW 596, 598, 696, and 698) are graded on a Credit/No Credit basis. Students must receive a grade of Credit for each course before progressing to the next course in the practicum sequence. Students receiving a grade of No Credit must repeat the course and the practicum hours associated with the course. Students receiving a second grade of No Credit when repeating may be disqualified from the MSW program. Incomplete grades are only issued in compelling situations (medical, emergency, etc.) and only when the student has completed a minimum of 75% of all course requirements (hours, attendance in seminars, and required assignments in both classroom and practicum). Incomplete grade contracts must be completed by the student and the Instructor of record for the practicum seminar. Extension of time in the practicum placement must be negotiated with the agency.
- **D. Notification of Academic Concerns:** All students in the practicum will be notified in writing (or by email) by the 12th week of the semester if he/she/they is at risk for a

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possible grade of No Credit in the practicum. Students must be given the opportunity to resolve the identified issues in a timely manner before the end of the semester. Please follow procedures outlined in Section VIII.D.

- **E. Extended Practicum:** There may be situations that warrant the temporary extension of the practicum placement experience to allow additional time for skill development and meet the practicum experience requirements. These situations require the completion of an Incomplete grade contract as they extend beyond the end of the semester. In no situation will the extended practicum run into the practicum of the following semester.
- **F. Appeals/Grievances to the Practicum Advisory Committee (Professional Standards)**Students may appeal to the Professional Standards Committee of the MSW program in cases where there is disagreement about the practicum course's final grade. The

committee will consider information provided by the student, agency, and MSW program faculty before deciding the outcome.

VIII SUPPORTS FOR STUDENTS

- A. Student Disability and Accessibility Center: Students with disabilities are strongly encouraged to contact the Student Disability Resource Center on the CSUMB campus to request appropriate services and any necessary practicum education accommodations. Students must also notify the Practicum Education Coordinator as early as possible (and before practicum placements are arranged) to facilitate effective practicum placement planning. Students need to know that significant disabilities may limit the type of practicum placements available. https://csumb.edu/sdac/
- **B.** Academic Skills Achievement Program (ASAP) The ASAP program on campus provides a variety of services to support CSUMB students including writing and technology tutors, workshops to support the developmental writing process for students. The program is located in the campus library and offers both drop-in appointments as well as weekly tutoring.
- C. Personal Growth and Counseling Center (PGCC): PGCC is committed to providing services that promote the development of the whole person (academically, personally, socially, spiritually, and physically). The PGCC provides high-quality crisis intervention, counseling, consultation, educational outreach programs, support groups, and referrals. PGCC services are available to all CSUMB students. https://csumb.edu/pgcc
 - i. Campus Health Services (CHC): The CHC provides urgent, primary, and ancillary care (including occupational medicine), as well as referral services to students, faculty, staff, their dependents, and guests of the CSUMB community. https://csumb.edu/health

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ii. Title-IV-E Title IV, also known as the Child Welfare Stipend Program, is a competency based program to prepare social works for a career in public child welfare; Title-IV E of the Social Security Act authorizes the Foster Care and Adoption Assistance program to provide Federal matching funds to states for directly administering the program. Its objectives are to improve the quality of care for children in foster care, reduce the number of children in foster care, return children to their homes as soon as conditions permit, and facilitate the adoption or permanent placement of children who cannot be returned to their homes. Title-IV-E offers financial support for tuitions, books, and travel expenses (up to a maximum determined annually by CalSWEC) to public child welfare employees enrolled in a part-time MSW program. Upon graduation, the student must work in a county child welfare agency or the

California Department of Social Services child welfare division for two years. A student employed in a county agency must return to that agency and render two years of continuous and satisfactory full-time employment. If a position meeting these requirements is not available in the agency to which the service is owed, the student must search for, apply for and accept an MSW equivalent or higher position in any California county child welfare services agency (or the California Department of Social Services). Title-IV-E program requirements also mandate that participants have a valid driver's license (for jobs that require employees to drive for county business) and have proof of right to work. *Employees are given preference for this program, some agencies will accept non-Title-IV-E students if they have capacity.*

iii. Pupil Personnel Services Credentials (PPSC) The Pupil Personnel Services Credential (PPSC) in School Social Work, issued by the California Commission on Teacher Credentialing (CTC), authorizes individuals to serve as school social workers and/or school child welfare and attendance professionals in K–12 public schools. This credential is typically required for employment in school social work roles within California's public education system. Students pursuing the PPSC must complete their practicum in an approved PPSC/School Social Work site during their Advanced Year. The practicum must be supervised by an MSW Practicum instructor who has at least two years of post-MSW experience and holds a PPSC in School Social Work. Students are required to complete 20 hours per week over the academic year. Under special circumstances, a student may request to complete the PPSC practicum outside of the Advanced Year. This request must be approved by both the PPSC Coordinator and the Practicum Education Coordinator.

PPSC candidates demonstrate competence in school social work practice by successfully completing 1000 clock hours of practicum experience. CSUMB MSW students satisfy this requirement through a combination of generalist and advanced year MSW practicum placements. Students pursuing the PPS and CWA Credentials must complete a MINIMUM of 1,150 hours.

For more information about the PPSC requirements and application process, please visit our website.

Appendix: Practicum Forms & Calendar (Posted on the MSW website)

https://csumb.edu/socialwork/practicum-education/

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